

EXPEDITED PROCEDURE-EXAMINING GROUP 3718

S/N 09/711,578

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Nora Femenia <i>et al.</i>	Examiner:	Pierre Elisca
Serial No.:	09/711,578	Group Art Unit:	3718
Filed:	November 13, 2000	Docket No.:	2043.003US1
Customer No.:	49845	Confirmation No.:	7170
Title:	AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT		

AMENDMENT & RESPONSE UNDER 37 C.F.R. § 1.116

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In response to the Non-Final Office Action (*Office Action*), having an electronic notification date of June 27, 2012, please consider the amendments and appended remarks contained herein.